#### CS/BSM/SEM-5/BSM-504/2012-13

# 2012

# SPECTATOR MANAGEMENT

Time Allotted: 3 Hours Full Marks: 70

The figures in the margin indicate full marks.

Candidates are required to give their answers in their own words

as far as practicable.

#### GROUP - A

### ( Multiple Choice Type Questions )

- 1. Choose the correct alternatives for the following :  $10 \times 1 = 10$
- i) A ticket should also specify the gate for he entrance of the
- a) player b) bearer
- c) holder d) all of these.
- ii) Pitch invasion is a common problem in
- a) England b) India
- c) None of these d) Both (a) and (b).
- iii) In European countries the problem of spectator is associated with
- a) drunkenness b) rowdiness
- c) terrorism d) unfair play.
- iv) The new stadium at Nagpur is known is at
- a) Jamtha b) Kolhapur
- c) Kulti d) Vidarvha.
- v) When a crowd turns violent they take the shape of a
- a) mob b) riot
- c) none of these d) both (a) and (b).
- vi) A fan is also called an

- a) aficionado b) affendi
- c) both (a) and (b) d) None of these.
- vii) New precautions have been taken to control crowd, like
- a) installation of giant screens
- b) using special service force
- c) none of these
- d) both (a) and (b).
- viii) The football stadiums in India are suffering from
- a) basic infrastructure
- b) lack of toilets and latrines
- c) Both (a) and (b)
- d) None of these.
- ix) The key to spectator control is in through proper
- a) vigilance b) ticketing
- c) both (a) and (b) d) none of these.
- x) The lifeblood of all sport is
- a) players b) spectators
- c) sponsors d) others.

#### GROUP - B

# (Short Answer Type Questions)

Answer any *three* of the following.  $3 \times 5 = 15$ 

- 2. What makes the crowd behave rowdily?
- 3. Define the work of forensic experts?
- 4. How would you disperse a crowd in a crowd packed stadium? What is football hooliganism?
- 5. Define a mob.

### GROUP - C

#### (Long Answer Type Questions)

Answer any *three* of the following.  $3 \times 15 = 45$ 

- 6. a) What do spectators expect from sports organizers?
- b) When these expectations are not met what can happen?
- 7. Risk management and spectator management go hand in hand. Comment.
- 8. The problem of spectator misbehavior faced in Asian countries different from those faced in Western countries. Explain and recommend some procedures to tackle spectators in a risky venture?
- 9. How will you arrange for the safe exit and entry of a spectator? What precaution should the guard take in case of an arrest?